GOVERNMENT OF INDIA
CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION
LOK SABHA

UNSTARRED QUESTION NO:6206
ANSWERED ON:27.04.2001
AMENDMENT TO CONSUMER PROTECTION ACT, 1986
DAGGUBATI RAMANAIDU;KINJARAPU YERRANNAIDU;NARESH KUMAR PUGLIA;SHYAMA SINGH

Will the Minister of CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION be pleased to state:

(a) whether the Government have decided to widen the scope of Consumer Protection Act, 1986 to facilitate speedy disposal of complaints by the consumers;

(b) if so, the details of the amendments likely to be made in the Consumer Protection Act, 1986;

(c) whether the manufacture and sale of spurious goods would also be brought under this Act; and

(d) if so, the details in this regard?

Answer

MINISTER OF STATE IN THE MINISTRY OF CONSUMER AFFAIRS, FOOD & PUBLIC DISTRIBUTION (SHRI V. SRINIVASA PRASAD)

(a) & (b): Yes, Sir. Government propose to amend the Consumer ProtectionAct, 1986, to incorporate provisions that will facilitate quicker disposal of cases by the consumer disputes redressal agencies. These include provisions for constitution of Benches of the State Commission and National Commission, prescribing the period within which complaints are to be admitted, noticesissued and complaints disposed of, restricting grant of adjournments and streamlining the procedures.

(c) & (d): The proposal to amend the Consumer Protection Act, 1986includes bringing the manufacture and/or sale of spurious goods within the purview of the Act by including it within the meaning `Unfair Trade Practice`.